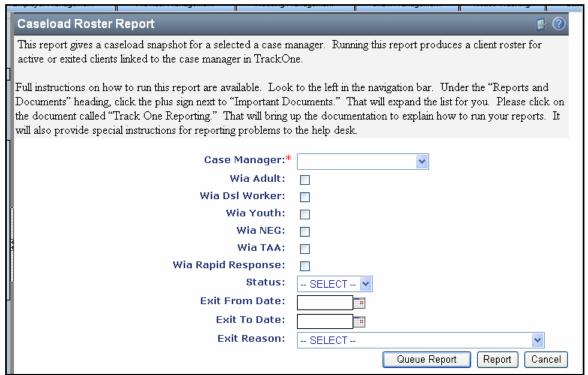
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Caseload Reports

Caseload Roster Report



Uses: The purpose of this report is to provide a full picture of selected staff's caseload. It includes historic data and new clients added since July 1.

Using the parameters:

- 1. Use the Case Manager drop-down to select the specific client roster (i.e. which case manager's list do you want to see). This is based on the clients assigned to staff inside of TrackOne. It includes active and inactive assignments.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

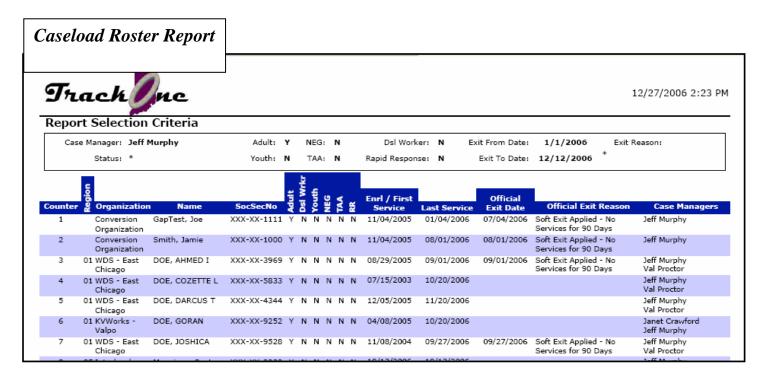
You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez

will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

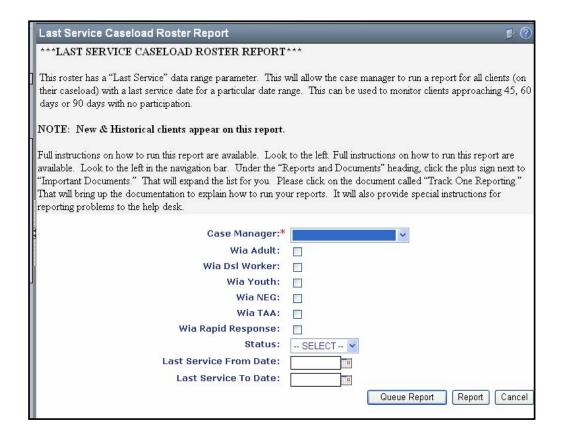
- 3. The next parameter is "Status." You can choose either Active or Exited. Active means the client does not have an official exit date. Exited means the client has an official exit date (90 days have pasted since the last service.) If you leave "Select" highlighted, you will get all clients, those still "Active" and those with an Exit date. This gives you more flexibility in fine-tuning your search.
- 4. If you choose "Exited" in the Status parameter, you will have to use the "Exit Data From" and "Exit Date To" fields. This defines the time period for the report. (For example, these fields would allow you to look at clients exited from 1/1/06 to 6/30/06.) In addition, if you choose "exited," you can specify exactly which exit "reason" you want to search. Note that some of the exit choices have asterisks next to the name. These reasons are "exclusions" meaning they are excluded from the performance calculations.

Output – Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header.



Last Service Caseload Roster Report



Uses: This roster has a "Last Service" data range parameter. This will allow the case manager to run a report for all clients (on their caseload) with a last service date for a particular date range. This can be used to monitor clients approaching 45, 60 days or 90 days with no participation.

Using the parameters:

- 1. Use the Case Manager drop-down to select the specific client roster (i.e. which case manager's list do you want to see). This is based on the clients assigned to staff inside of TrackOne. It includes active and inactive assignments.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

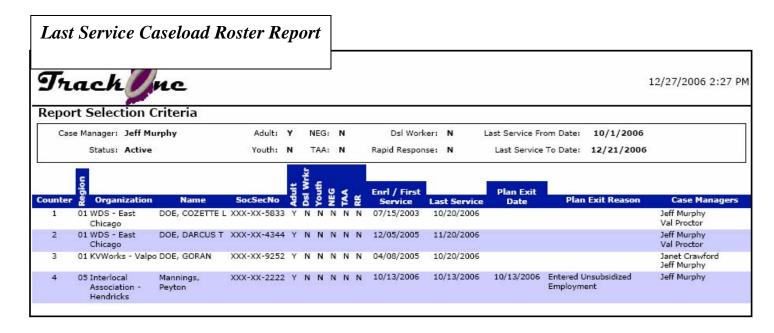
Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

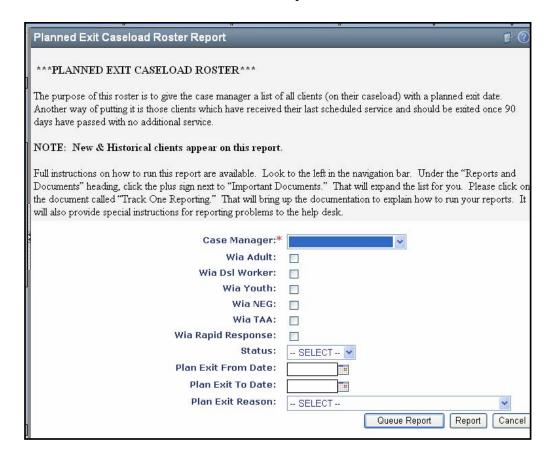
- 3. The next parameter is "Status." You can choose either Active or Exited. Active means the client does not have an official exit date. Exited means the client has an official exit date (90 days have pasted since the last service.) If you leave "Select" highlighted, you will get all clients, those still "Active" and those with an Exit date. This gives you more flexibility in finetuning your search.
- 4. The "Last Service From Date" and the "Last Service To Date" is the date range for the last service (which extends an exit).
- 5. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output – Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. "Last Service" date is a column along with the "Plan Exit Date" and the "Plan Exit Reason." These last two fields are located on the "Exit Information" screen in TrackOne. That screen should only be completed when the last scheduled service is delivered and the client will likely be exited in 90 days due to no participation.



Planned Exit Caseload Roster Report



Uses: The purpose of this roster is to give the case manager a list of all clients (on their caseload) with a planned exit date. Another way of putting it is those clients which have received their last scheduled service and should be exited once 90 days have passed with no additional service. The plan exit date and the plan exit reason are entered on the "Exit Information" screen in TrackOne.

Using the parameters:

- 1. Use the Case Manager drop-down to select the specific client roster (i.e. which case manager's list do you want to see). This is based on the clients assigned to staff inside of TrackOne. It includes active and inactive assignments.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

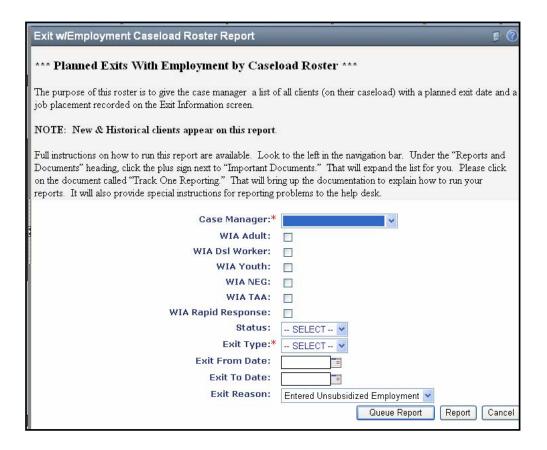
- 3. The next parameter is "Status." You can choose either Active or Exited. Active means the client does not have an official exit date. Exited means the client has an official exit date (90 days have pasted since the last service.) If you leave "Select" highlighted, you will get all clients, those still "Active" and those with an Exit date. This gives you more flexibility in fine-tuning your search.
- 4. The "Planned Exit From Date" and the "Planned Exit To Date" is the date range for the last scheduled service. (This is the Planned Exit Date on the Exit Information screen in TrackOne. This defines the time period for the report. (For example, these fields would allow you to look at clients with a planned exit date from 8/1/06 to 8/31/06. This could be run in Sept. 2006, before the 90 days have passed. This will give a case manager an idea of how many exits should occur in real-time.)
- 5. Planned Exit Reason is the next field. This allows the user to filter out a particular "planned exit reason" such as "entered unsubsidized employment." Not making a selection (choosing "--Select—") will return all exit reasons.
- 6. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output – Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. "Last Service" date is a column along with the "Plan Exit Date" and the "Plan Exit Reason." These last two fields are located on the "Exit Information" screen in TrackOne. That screen should only be completed when the last scheduled service is delivered and the client will likely be exited in 90 days due to no participation.

Planned Exit Caseload Roster Report 12/27/2006 2:32 PM Report Selection Criteria Case Manager: Jeff Murphy Adult: N NEG: N Dsl Worker: N Planned Exit From Date: 8/1/2006 Planned Exit Reason: Status: * Youth: N TAA: N Rapid Response: N Planned Exit To Date: 1/1/2007 Plan Exit Enrl / First Organization Plan Exit Reason Case Manage 08/01/2006 Entered Unsubsidized Conversion Smith, Jamie 11/04/2005 Jeff Murphy Employment Organization Mannings, Peyton XXX-XX-2222 Y N N N N N N 10/13/2006 05 Interlocal 10/13/2006 10/13/2006 Entered Unsubsidized Jeff Murphy Association -Employment Hendricks

Exit w/ Employment Caseload Roster Report



Uses: The purpose of this roster is to give the case manager a list of all clients (on their caseload) with a planned exit date *and* a job placement recorded on the Exit Information screen. The report can be run using an "actual" exit date range or a "Planned" exit date range.

Using the parameters:

- 1. Use the Case Manager drop-down to select the specific client roster (i.e. which case manager's list do you want to see). This is based on the clients assigned to staff inside of TrackOne. It includes active and inactive assignments.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

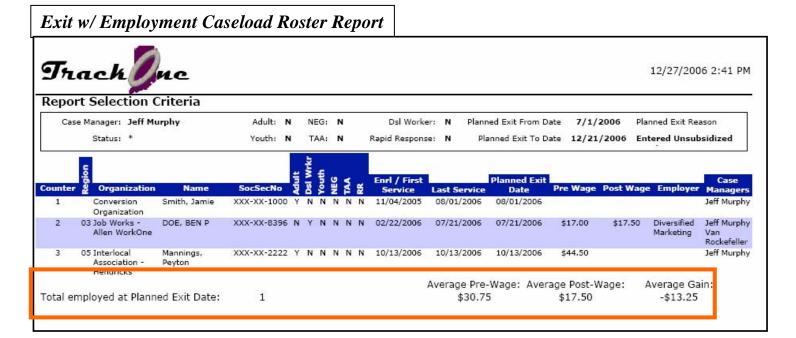
Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

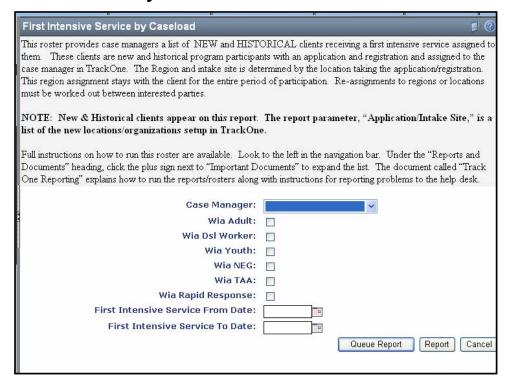
- 3. The next parameter is "Status." You can choose either Active or Exited. Active means the client does not have an official exit date. Exited means the client has an official exit date (90 days have pasted since the last service.) If you leave "Select" highlighted, you will get all clients, those still "Active" and those with an Exit date. This gives you more flexibility in fine-tuning your search.
- 4. The "Exit Type" parameter allows the user to use either an "Actual" exit date range or a "planned" exit date range.
- 5. The "Exit From Date" and the "Exit To Date" is the date range for either the planned exit date appearing on the Exit information screen or the official Exit date (90 days have pasted since the last service.)
- 6. Planned Exit Reason is the next field. This allows the user to filter out a particular "planned exit reason" such as "entered unsubsidized employment." Not making a selection (choosing "--Select—") will return all exit reasons.
- 7. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output - Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. "Last Service" date is a column along with the "Plan Exit Date." It also has the "Pre Wage" and "Post Wage" & "Employer" based on the work history record attached to the Application and the Exit Information Screen respectively. The report footer gives a total count of "Total employed at Planned Exit." The average pre & post wages and average wage gain are also included in the footer.



First Intensive Service by Caseload



Uses: This roster provides case managers a list of NEW and HISTORICAL clients receiving a first intensive service assigned to them.

Using the parameters:

- 1. Use the Case Manager drop-down to select the specific client roster (i.e. which case manager's list do you want to see). This is based on the clients assigned to staff inside of TrackOne. It includes active and inactive assignments.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

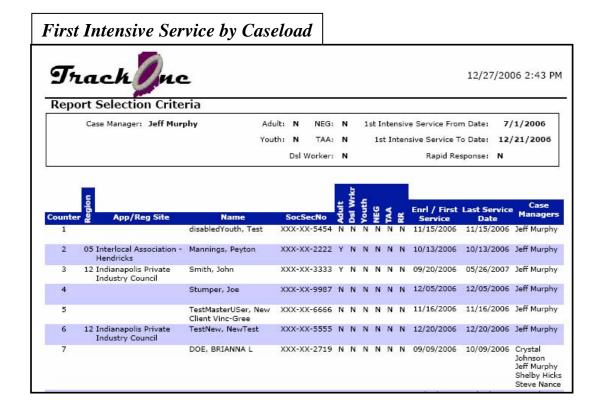
Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

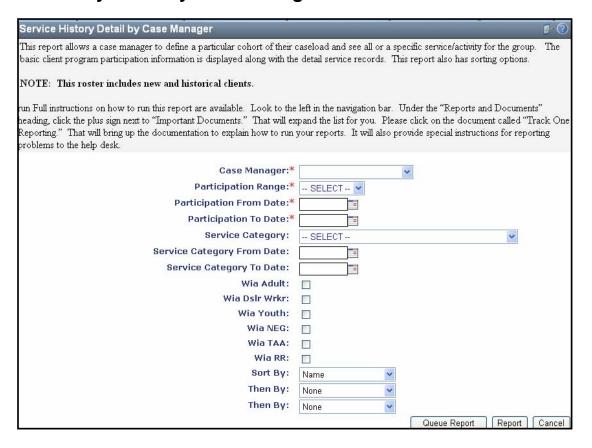
- 3. The "First Intensive Service From Date" and the "First Intensive Service To Date" is the date range for the first intensive service (which moves the client into the WIA Performance calculations).
- 4. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output – Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. The "Enrl / First Service" and the "Last Service Date" are columns on the report. The Region and "App/Reg Site" columns are determined by the location taking the application/registration. This region assignment stays with the client for the entire period of participation. Re-assignments to regions or locations must be worked out between interested parties.



Service History Detail by Case Manager



Uses: This report allows a case manager to define a particular cohort of their caseload and see all or a specific service/activity for the group. The basic client program participation information is displayed along with the detail service records. This report also has sorting options.

- 1. Use the Case Manager drop-down to select the specific client roster (i.e. which case manager's list do you want to see). This is based on the clients assigned to staff inside of TrackOne. It includes active and inactive assignments.
- 2. The "Participation Range:" parameter allows the user to define whether the cohort (target group) is "Active, Exited or New Starts." The "Active" parameter will return any client which was "active" at least 1 day during the date range. The "Exited" parameter returns any client which has an "official Exit date during the date range. The "New Starts" parameter returns any client with a 1st service date which falls within the date range.
- 3. The "Participation From Date" and "Participation To Date" is the date range for the selected participation type above. If "Active" is selected then the date range is for any client which was active at least 1 day during the range. If "Exited" is selected then the date range is for the official exit date.

- 4. The "Service Category" allows the user to select a specific service category and only those service records for the client will appear on the report. If "Select" is left as the choice then all service records for the client will be displayed on the report. This parameter can be used to return only the occupational skills training services or the supportive services.
- 5. The "Service Category From Date" and the "Service Category To Date" is the date range for the selected service category. This parameter can be very useful as it can filter the Occupational Skills Training services which were active at least 1 day during the months of Oct. to Nov.
- 6. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

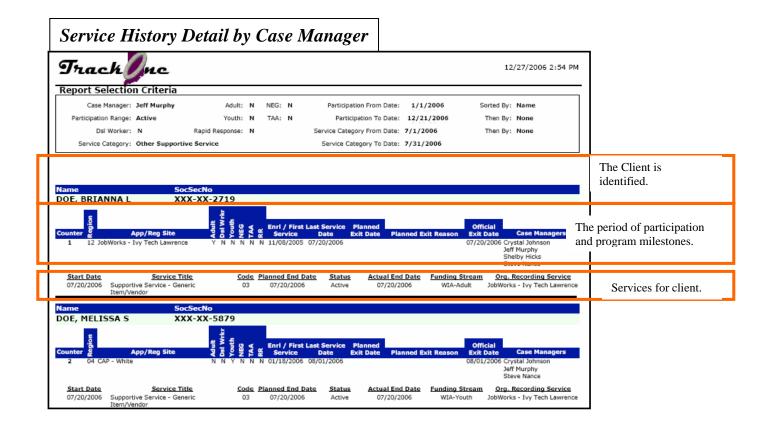
You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

- 7. The next three parameters allow the user to select how the results will be sorted. The defaults can be left as is if there is no preference.
- 8. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output - Layout:

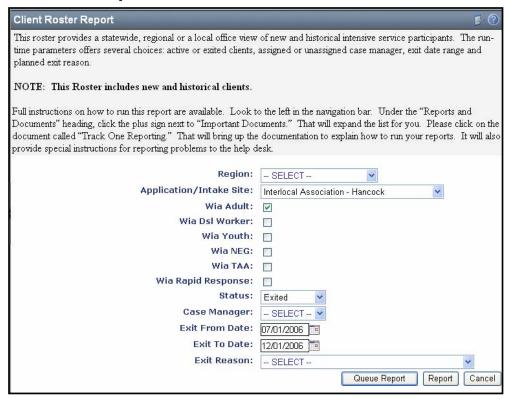
The parameters or "Report Selection Criteria" are always identified in the Report Header. The Service History Detail has three sections for each client. The 1st is the row which identifies the client by name and SSN. The 2nd row defines the period of participation, the program involvement and the major milestone dates. The 3rd is the services detail section where each service is listed along with dates, status, funding stream and organization recording the service.

Note: Historical service records *do* appear on the report; however they *will not* have a Service title. They *will* have the old code. New services, since go-live, will have a descriptive title in the "Service Title" column.



Region/Site Reports

Client Roster Report



Uses: This roster provides a statewide, regional or a local office view of new and historical intensive service participants. The run-time parameters offers several choices: active or exited clients, assigned or unassigned case manager, exit date range and planned exit reason. The run-time parameters allow for a statewide, regional or a local office view of new and historical clients.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the drop-down list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. **Caution:** Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

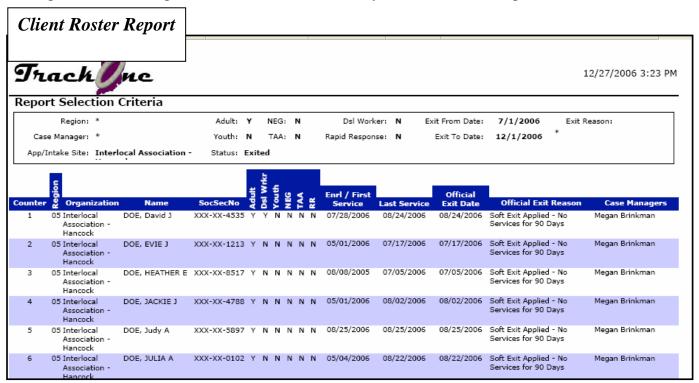
Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

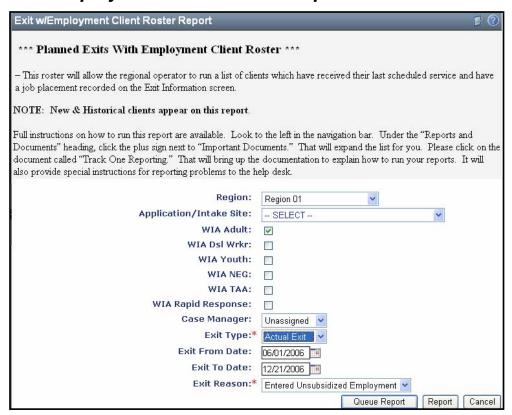
- 3. The next parameter is "Status." You can choose either Active or Exited. Active means the client does not have an official exit date. Exited means the client has an official exit date (90 days have passed since the last service.) If you leave "Select" highlighted, you will get all clients, those still "Active" and those with an Exit date. This gives you more flexibility in finetuning your search.
- 4. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 5. If you choose "Exited" in the Status parameter, you will have to use the "Exit Data From" and "Exit Date To" fields. This defines the time period for the report. (For example, these fields would allow you to look at clients exited from 1/1/06 to 6/30/06.) In addition, if you choose "exited," you can specify exactly which exit "reason" you want to search. This will further refine/narrow your data search.
- 6. Note that some of the exit choices have asterisks next to the name. These reasons are "exclusions" meaning they are excluded from the performance calculations.
- 7. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output - Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header.



Exit w/ Employment Client Roster Report



Uses: This roster will allow the regional operator to run a list of clients which have received their last scheduled service *and* have a job placement recorded on the Exit Information screen. The run-time parameters allow for a statewide, regional or a local office view of new and historical clients.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the drop-down list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. **Caution:** Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

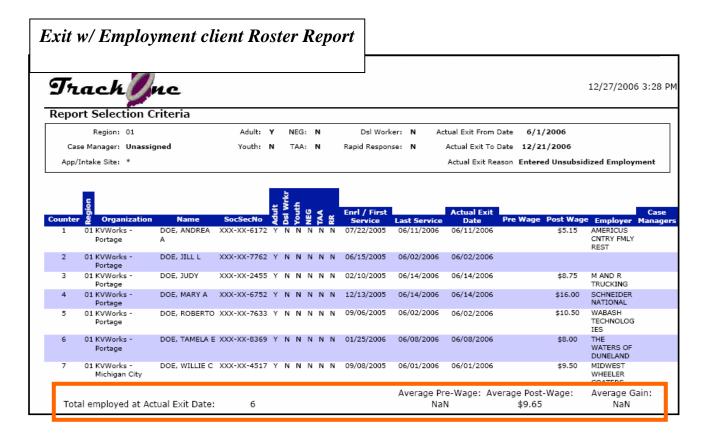
Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

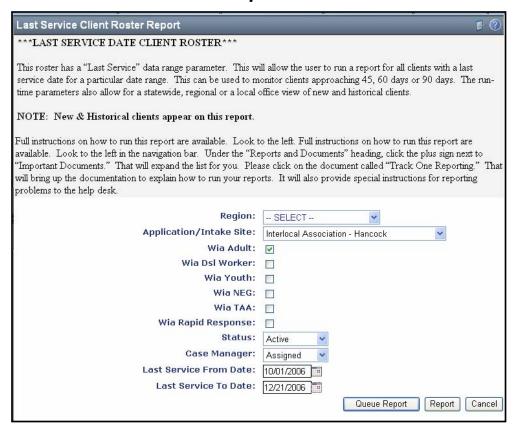
- 3. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 4. The "Exit Type" parameter allows the user to use either an "Actual" exit date range or a "planned" exit date range.
- 5. The "Exit From Date" and the "Exit To Date" is the date range for either the planned exit date appearing on the Exit information screen or the official Exit date (90 days have passed since the last service.)
- 6. Planned Exit Reason is the next field. This allows the user to filter out a particular "planned exit reason" such as "entered unsubsidized employment." Not making a selection (choosing "--Select—") will return all exit reasons.
- 7. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output - Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. "Last Service" date is a column along with the "Plan Exit Date." It also has the "Pre Wage" and "Post Wage" & "Employer" based on the work history record attached to the Application and the Exit Information Screen respectively. The report footer gives a total count of "Total employed at Planned Exit." The average pre & post wages and average wage gain are also included in the footer.



Last Service Client Roster Report



Uses: This roster has a "Last Service" data range parameter. This will allow the user to run a report for all clients with a last service date for a particular date range. This can be used to monitor clients approaching 45, 60 days or 90 days. The run-time parameters allow for a statewide, regional or a local office view of new and historical clients.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the drop-down list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. **Caution:** Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

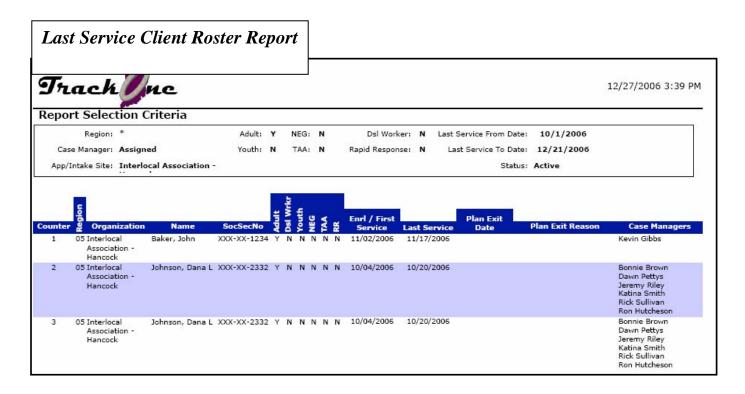
Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

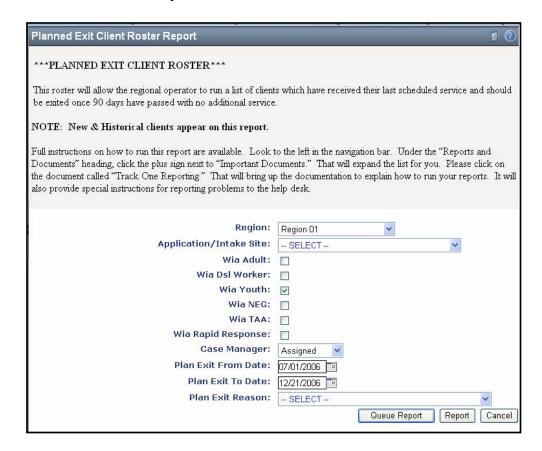
- 3. The next parameter is "Status." You can choose either Active or Exited. Active means the client does not have an official exit date. Exited means the client has an official exit date (90 days have passed since the last service.) If you leave "Select" highlighted, you will get all clients, those still "Active" and those with an Exit date. This gives you more flexibility in finetuning your search.
- 4. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 5. The "Last Service From Date" and the "Last Service To Date" is the date range for the last service (which extends an exit).
- 6. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output – Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header



Planned Exit Client Roster Report



Uses: This roster will allow the regional operator to run a list of clients which have received their last scheduled service *and* should be exited once 90 days have passed with no additional service. The runtime parameters allow for a statewide, regional or a local office view of new and historical clients.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the drop-down list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. **Caution:** Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

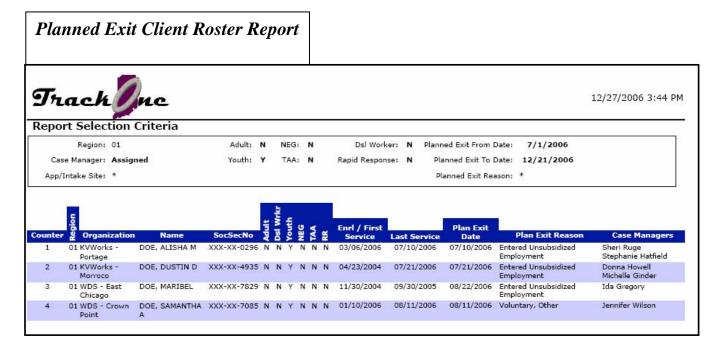
Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

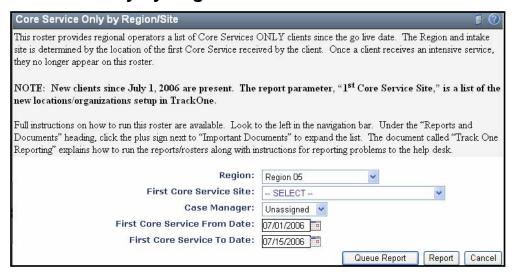
- 3. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 4. The "Planned Exit From Date" and the "Planned Exit To Date" is the date range for the last scheduled service. (This is the Planned Exit Date on the Exit Information screen in TrackOne. This defines the time period for the report. (For example, these fields would allow you to look at clients with a planned exit date from 8/1/06 to 8/31/06. This could be run in Sept. 2006, before the 90 days have passed. This will give a case manager an idea of how many exits should occur in real-time.)
- 5. Planned Exit Reason is the next field. This allows the user to filter out a particular "planned exit reason" such as "entered unsubsidized employment." Not making a selection (choosing "--Select—") will return all exit reasons.
- 6. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output - Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. "Last Service" date is a column along with the "Plan Exit Date" and the "Plan Exit Reason." These last two fields are located on the "Exit Information" screen in TrackOne. That screen should only be completed when the last scheduled service is delivered and the client will likely be exited in 90 days due to no participation.



Core Service Only by Region/Site



Uses: This roster provides regional operators a list of Core Services ONLY clients. The Region and intake site is determined by the location of the first Core Service received by the client. Once a client receives an intensive service, they no longer appear on this roster. The run-time parameters allow for a statewide, regional or a local office view of new and historical clients.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the dropdown list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. Caution: Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 3. The next two parameters are used for the First Core Service date range. This allows a service provider or a regional operator to produce a report for all of the First Core Services for the previous month.

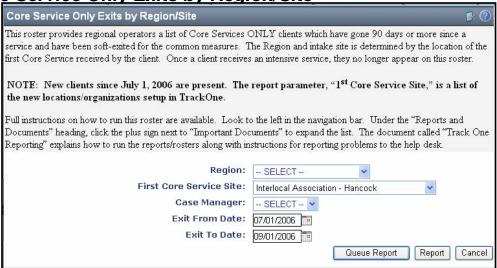
Output - Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. The location of the 1st Core service is listed along with the staff which recorded the service, the funding stream used, the Last service date and the Official exit date if 90 days have passed since the last service.

Core Service Only by Region/Site



Core Service Only Exits by Region/Site



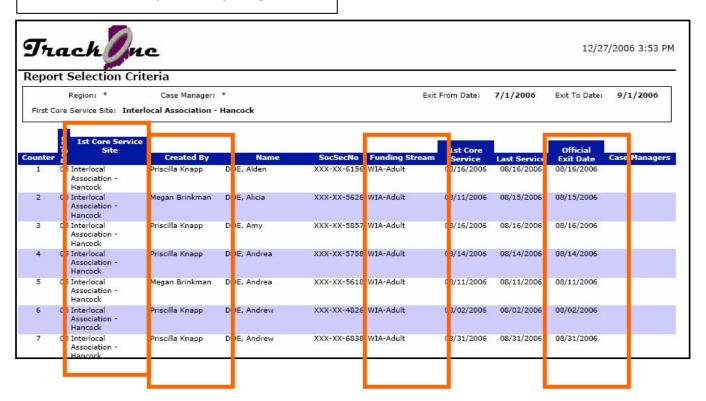
Uses: This roster provides regional operators a list of Core Services ONLY clients which have gone 90 days or more since a service and have been soft-exited for the common measures. The Region and intake site is determined by the location of the first Core Service received by the client. Once a client receives an intensive service, they no longer appear on this roster. The run-time parameters allow for a statewide, regional or a local office view of new and historical clients.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the dropdown list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. Caution: Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 3. The next two parameters are used for the official exit date for clients who only received core services and there has been 90 days since the last service, which ends their period of participation. This allows a service provider or a regional operator to produce a report for all of the First Core Services which have exited due to no service for 90 days.

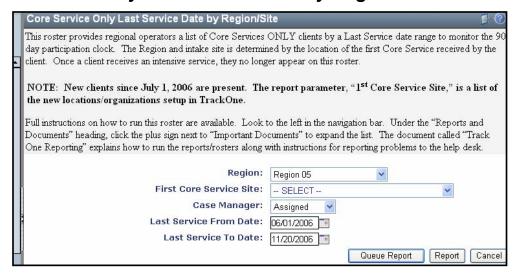
Output - Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. The location of the 1st Core service is listed along with the staff which recorded the service, the funding stream used, the Last service date and the Official exit date if 90 days have passed since the last service.

Core Service Only Exits by Region/Site



Core Service Only Last Service Date by Region/Site



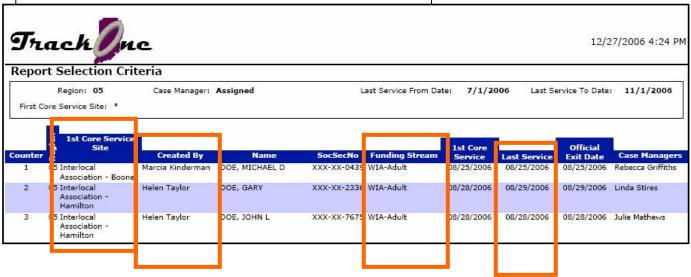
Uses: This roster provides regional operators a list of Core Services ONLY clients by a Last Service date range to monitor the 90 day participation clock. The Region and intake site is determined by the location of the first Core Service received by the client. Once a client receives an intensive service, they no longer appear on this roster. The run-time parameters allow for a statewide, regional or a local office view of new and historical clients.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the dropdown list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. Caution: Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 3. The next two parameters are used for the "Last Service" date for clients who only received core services. This allows a service provider or a regional operator to produce a report for all of the First Core Services which may be approaching a soft-exit, due to no service for 90 days.

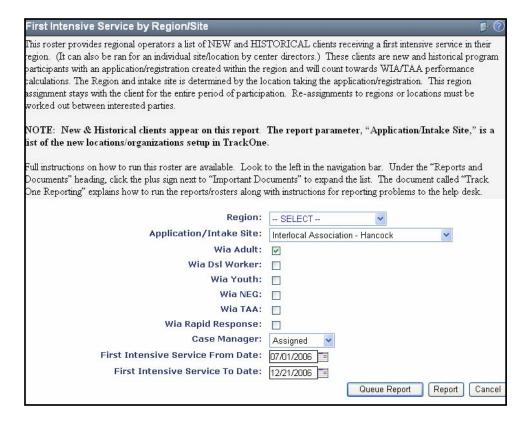
Output - Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. The location of the 1st Core service is listed along with the staff which recorded the service, the funding stream used, the Last service date and the Official exit date if 90 days have passed since the last service.

Core Service Only Last Service Date by Region/Site



First Intensive Service by Region/Site



Uses: This roster provides regional operators a list of NEW and HISTORICAL clients receiving a first intensive service in their region. (It can also be run for an individual site/location by center directors.) These clients are new and historical program participants with an application/registration created within the region and will count towards WIA/TAA performance calculations. The Region and intake site is determined by the location taking the application/registration. This region assignment stays with the client for the entire period of participation. Re-assignments to regions or locations must be worked out between interested parties.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the drop-down list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. **Caution:** Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

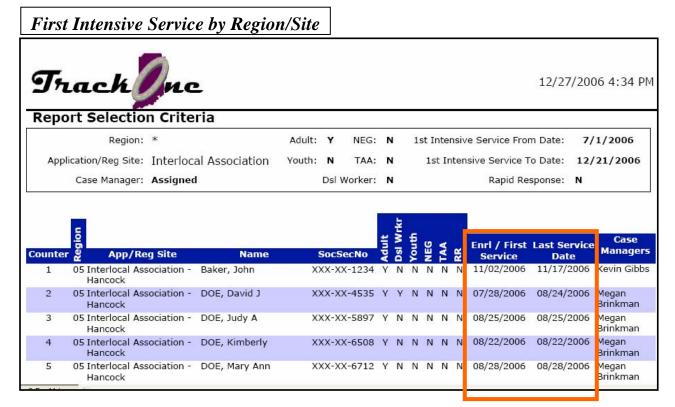
Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

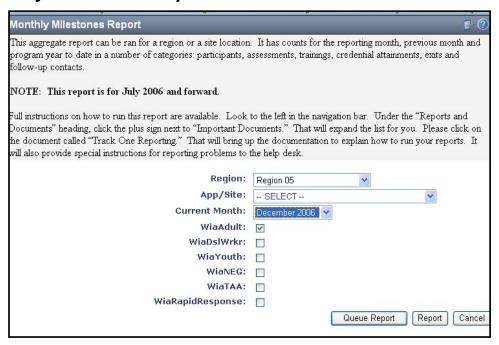
- 3. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 4. The "First Intensive Service From Date" and the "First Intensive Service To Date" is the date range for the first intensive service (which moves the client into the WIA Performance calculations).
- 5. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output – Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. The "Enrl / First Service" and the "Last Service Date" are columns on the report.



Monthly Milestones Report



Uses: This aggregate report can be run for a region or a site location. It has counts for the reporting month, previous month and program year to date in a number of categories: participants, assessments, trainings, credential attainments, exits and follow-up contacts.

NOTE: This report is for July 2006 and forward.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the dropdown list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. Caution: Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. Current Month The pick list has each month from July 2006 forward. The report will show the selected months aggregate counts along with the previous month and the program to date counts.
- 3. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

4. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

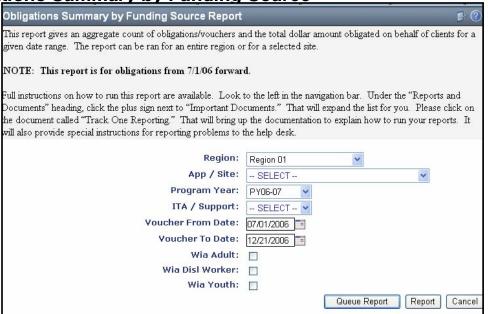
Output – Layout:

Monthly Milestones Report

The parameters or "Report Selection Criteria" are always identified in the Report Header. The report has aggregate counts for participants, assessments, training, credential attainment, exits and followup contacts.

Track Monthly Mileston								
Report Selection Criteria								
Region: 05 Current Honth: 12	Adult: Y NEG: I	N Dsl Worker: N						
Application/Reg Site: * Youth: N TAA: N Rapid Response: N								
Program Yea								
Participants	Current Month	Previous Month	To Date					
Core Services Only	0	0	502					
New First Intensive Registrants	1	2	44					
Active Registrants	49	48	157					
Assessments								
Assements Given/ Recorded	0	0	11					
Training								
First Service	0	1	15					
New Starts	0	0	50					
Active	84	84	147					
Completions	0	0	3					
Credential Attainment								
HS Diploma	0	0	0					
GED	0	0	0					
AA	0	0	2					
BA	0	0	0					
Licenses / Certificates	0	0	7					
Exits								
Planned Exits	1	0	28					
Employed at Exit	1	0	22					
Average Hourly Wage	\$26.00		\$16.76					
Actual Exits	0	0	108					
Follow-Ups								
Contacts Made	0	0 28						
Employed at Contact	0	0	17					

Obligations Summary by Funding Source



Uses: This report gives an aggregate count of obligations/vouchers and the total dollar amount obligated on behalf of clients for a given date range. The report can be run for an entire region or for a selected site.

Using the parameters:

1. Decide if you need the report for a region or for a Site:

site does not fall within the selected region.

- If you need the report run for a region, begin by selecting the Region from the dropdown list. If the field is left set to "Select," the report will run for ALL regions. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne. Caution: Selecting from both the Region and Site could result in a blank report if the
- 2. Program Year The only selection at this time is for the current program year July 2006 to June 2007
- 3. ITA/Support allows the user to select whether to see just ITA accounts, just Support accounts or to see both by leaving the default "Select."
- 4. The voucher from and to date allows the user to filter the report for obligations/vouchers generated during a given period of time.
- 5. The next 3 selections represent program and will return the totals for the selected programs.

6. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output – Layout:

At the present time the only part of the obligations process tracked is the creation of the obligation or the voucher. These appear in the Pending voucher count and the Pending Voucher Total columns. The "approved" and "denied" status are not currently tracked in the system so those columns will be "0 & \$0.00" at this time.

Obligations Summary by Funding Source



Obligations Summary by Funding Source

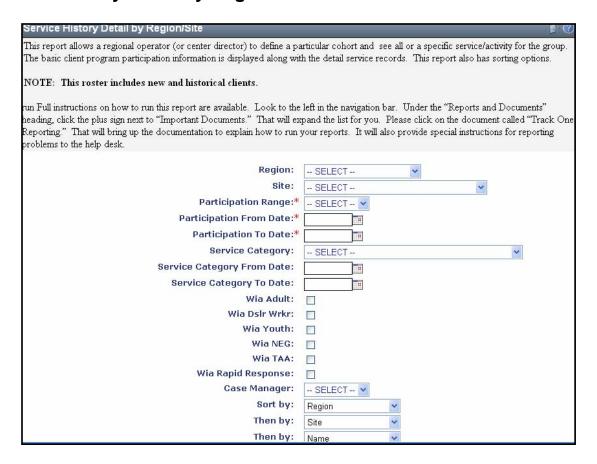
12/27/2006 4:45 PM

Report Selection Criteria

Region: 01 Program Year: PY06-07 ITA/Support: * Adult: N Youth: N Dsl Worker: N Application/Reg Site: * Voucher From Date: 7/1/2006 Voucher To Date: 12/21/20

Program	ITA / Support	Program Year	Pending Voucher Count	Pending Voucher Total	Approved Voucher Count	Approved Voucher Total	Denied Voucher Count	Denied Voucher Total	Total Voucher Count	Total Voucher Total
WIA-Adult	ITA	PY06-07	1	\$276.76	0	\$0.00	0	\$0.00	1	\$276.76
WIA-Adult	Support	PY06-07	10	\$2,503.41	0	\$0.00	0	\$0.00	10	\$2,503.41
Program Total			11	\$2,780.17	0	\$0.00	0	\$0.00	11	\$2,780.17
WIA-DislWrkr	ITA	PY06-07	2	\$1,096.40	0	\$0.00	0	\$0.00	2	\$1,096.40
WIA-DislWrkr	Support	PY06-07	11	\$1,145.98	0	\$0.00	0	\$0.00	11	\$1,145.98
Program Total			13	\$2,242.38	0	\$0.00	0	\$0.00	13	\$2,242.38
Total			24	\$5,022.55	0	\$0.00	0	\$0.00	24	\$5,022.55

Service History Detail by Region/Site



Uses: This report allows a regional operator (or center director) to define a particular cohort and see all or a specific service/activity for the group. The basic client program participation information is displayed along with the detail service records. This report also has sorting options. The run-time parameters allow for a statewide, regional or a local office view of new and historical clients.

- 1. Decide if you need the report for a region or for a Site:
 - a. If you need the report run for a region, begin by selecting the Region from the drop-down list. If the field is left set to "Select," the report will run for ALL regions.
 - b. If you want a report for a local service provider, you will use the "Application/Intake Site" pick list. This drop-down is a list of all *existing* locations in TrackOne.
 - c. **Caution:** Selecting from both the Region and Site could result in a blank report if the site does not fall within the selected region.
- 2. The "Participation Range:" parameter allows the user to define whether the cohort (target group) is "Active, Exited or New Starts." The "Active" parameter will return any client which was "active" at least 1 day during the date range. The "Exited" parameter returns any client which has an "official Exit date during the date range. The "New Starts" parameter returns any client with a 1st service date which falls within the date range.

- 3. The "Participation From Date" and "Participation To Date" is the date range for the selected participation type above. If "Active" is selected then the date range is for any client which was active at least 1 day during the range. If "Exited" is selected then the date range is for the official exit date.
- 4. The "Service Category" allows the user to select a specific service category and only those service records for the client will appear on the report. If "Select" is left as the choice then all service records for the client will be displayed on the report. This parameter can be used to return only the occupational skills training services or the supportive services.
- 5. The "Service Category From Date" and the "Service Category To Date" is the date range for the selected service category. This parameter can be very useful as it can filter the Occupational Skills Training services which were active at least 1 day during the months of Oct. to Nov.
- 6. The next 6 selections represent program participation within the region. If you leave all boxes blank, you will run the report for all programs. If a single program is selected, then all clients enrolled in that program will appear on the report. If the client is also enrolled in other programs then they will also appear. If 2 or more programs are selected, then the roster will only return those clients with all programs.

Here's an example. You have client John Doe in the WIA Adult program. Jane Jones is enrolled in WIA DSL Worker. Maria Sanchez is dual-enrolled in WIA Adult and WIA DSL Worker.

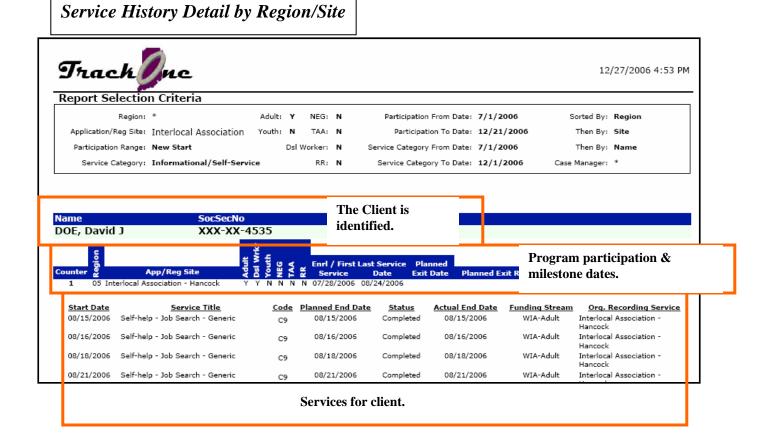
You run the report and check the box for WIA Adult. John Doe and Maria Sanchez would show up on the report. If WIA DSL Worker is selected, then Jane Jones and Maria Sanchez will show up on the report. Conversely, if you checked both WIA Adult and WIA DSL worker, only Maria Sanchez would show up (and not John Doe or Jane Jones).

- 7. The Case Manager drop-down is available to allow you to search for clients who are assigned or unassigned in the system. As an example, you could run "Active" in the status drop-down and "unassigned" in the case manager drop-down to see the active clients who came over in the conversion that still need a case manager to be assigned.
- 8. The next three parameters allow the user to select how the results will be sorted. The defaults can be left as is if there is no preference.
- 9. Click the "Report" button to generate the report. The report will display in a separate window on your screen.

Output – Layout:

The parameters or "Report Selection Criteria" are always identified in the Report Header. The Service History Detail has three sections for each client. The 1st is the row which identifies the client by name and SSN. The 2nd row defines the period of participation, the program involvement and the major milestone dates. The 3rd is the services detail section where each service is listed along with dates, status, funding stream and organization recording the service.

Note: Historical service records *do* appear on the report; however they *will not* have a Service title. They will have the old code. New services, since go-live, will have a descriptive title in the "Service Title" column.



Reporting Problems to the Help Desk

When to call

The help desk is available to assist with problems related to your reports. There are two possible types of problems you will experience with reporting. The first is actually getting the report to run. The second is a problem with the data after the report runs. We're asking for your help. In order to control the volume of calls, we'd like you to call anytime you are having problems actually getting the report to run. We will log your call, and walk you through the steps to get the report to work.

When to send an email

If you have a problem with the data in your report (i.e., "these numbers don't look right), and you want to have the data investigated, we're requesting that you document that in an email. Please send the email to support@atworksolutionsinc.com with the following information:

- 1. Include the words "Report problem" in the subject line.
- 2. In the text of the email, tell us which report you were running and how you had the parameters set.
- 3. If possible, describe exactly what data "doesn't look right" and why you think there may be a data issue.
- 4. Finally, be sure to include your name, phone number and email address so we can contact you if we have questions while researching your problem.

These issues will be sent to our technical team for review. We will respond to you as quickly as possible with a resolution.